



June 28, 2002

David Goldstein  
P.O. Box 374  
NY, NY 10159

Dear David,

Just a note of thanks for your performance last night at our Information Technology Professionals' Deck Party. In speaking with our co-sponsors, IonIdea, Amberpoint, and Mercury Interactive, I know how pleased everyone was. You are a very talented comedian.

Your homework on the IT industry really paid off. And some day, you'll have to tell me what those acronyms in your act mean again.

Thanks again. The event really paid off and you were a big part of it.

Regards,

A handwritten signature in blue ink, appearing to read "Joe Burns III", is written over the typed name.

Joseph Burns III  
Senior Vice President, Operations and Sales  
Class I.Q.